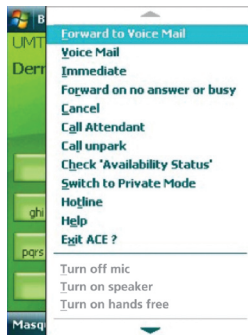


Alcatel-Lucent ACE and OmniTouch 8622 MCE

ADVANCED CELLULAR EXTENSION AND OMNITOUCH 8622 MY CELLULAR EXTENSION SOLUTIONS

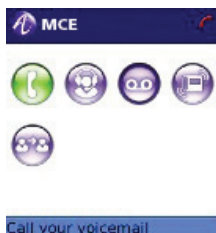
Alcatel-Lucent cellular extension functions are delivered through a combination of the Alcatel-Lucent Advanced Cellular Extension (ACE) and the Alcatel-Lucent OmniTouch™ 8622 My Cellular Extension (MCE)*. The Alcatel-Lucent cellular extension application is a powerful fixed-mobile convergence solution that extends the advanced voice features of the Alcatel-Lucent OmniPCX™ Office Communication Server or OmniPCX Enterprise Communication Server to mobile devices.



ACE / MCE for Windows Mobile™



ACE / MCE for Nokia Eseries™



MCE for BlackBerry™

Features

- One-number service
 - Single number for fixed and smart mobile devices
 - A single fixed phone number on business cards will allow call filtering and business continuity if an employee leaves the company.
 - Simultaneous ringing on both phones
- Business and private mode management
 - In business mode, incoming and outgoing calls go through the OmniPCX Communication Servers offering single billing, identity, least-cost routing.
 - In private mode, incoming and outgoing calls go through the mobile operator.
- Call initiation
 - From the OmniPCX Communication Server extension phone number
 - From the smart mobile phone local contact list
 - Through the attendant or company's switchboard operator
 - From the remote corporate directory

- Access to business voice mailbox
 - Immediate
 - To business voice mailbox
 - To personal assistant
 - Status
- In-conversation services
 - Transfer, conference, hold/retrieve
- Dual-mode smart mobile phone management — cellular and WLAN networks
- One-stop shopping including pre-packaged items
- Software download over the air
- OmniPCX Enterprise and OmniPCX Office Communication Server support

Benefits

- Increases employee efficiency and productivity
 - Create a borderless office
 - Provide enterprise-grade voice services when off-site
 - Avoid wasting time by dialing several phone numbers to reach the same person
- Improves customer satisfaction by increasing first-call resolution

* Alcatel-Lucent Advanced Cellular Extension refers to OmniPCX Office Communication Server use. Alcatel-Lucent OmniTouch 8622 My Cellular Extension refers to OmniPCX Enterprise Communication Server use.

- Controls/reduces costs
 - Cellular – Significantly reduce smart mobile phone costs with savings on long-distance calls
 - WLAN – Utilize Wi-Fi® when at the office
 - Single billing for business calls
- Provides a single user experience
 - Alcatel-Lucent ACE and OmniTouch 8622 MCE client applications integrate into the telephony application of the smart mobile phone

The software-based applications turn any smart mobile phone into an extension of the communication server. The full suite of communication tools is made available on the leading-edge mobile platforms — Microsoft® Windows Mobile®, Nokia Eseries™ and RIM BlackBerry® — through cellular extension solutions:

- Alcatel-Lucent ACE and OmniTouch 8622 MCE for Windows Mobile
- Alcatel-Lucent ACE and OmniTouch 8622 MCE for Nokia Eseries
- Alcatel-Lucent OmniTouch 8622 MCE for BlackBerry infrastructure

Alcatel-Lucent ACE and OmniTouch 8622 MCE provide two main components:

- A server application, hosted on an OmniPCX communication server, provides corporate telephony services to authorized mobile devices.
- A client application, hosted on the smart mobile device, provides a menu-driven interface to access the OmniPCX server features.

Business in motion – igniting the mobile enterprise

The seamless integration of the Alcatel-Lucent ACE and OmniTouch 8622 MCE within the OmniPCX Communication Server means no extra hardware costs, no infrastructure changes, no dedicated link to a mobile carrier network, and no need for a data channel.

By simplifying communications through features such as one-number service, business and private mode management, and mobile-to-desk phone roaming, enterprises can significantly improve employee productivity, increase customer satisfaction and lower costs.

Figure 1. "One business number" concept – Incoming call illustration

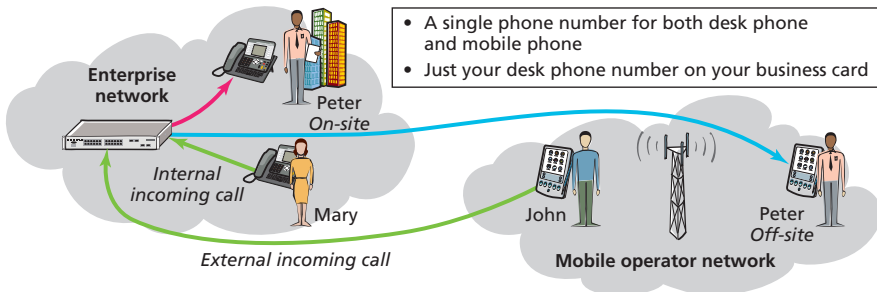


Table 1. Features of Alcatel-Lucent cellular extension solutions on the OmniPCX Enterprise and OmniPCX Office Communication Servers

FEATURE	OmniPCX ENTERPRISE COMMUNICATION SERVER			OmniPCX OFFICE COMMUNICATION SERVER	
	MCE FOR WINDOWS MOBILE	MCE FOR BLACKBERRY	MCE FOR NOKIA ESERIES	ACE FOR WINDOWS MOBILE	ACE FOR NOKIA ESERIES
One-number service	✓	✓	✓	✓	✓
Business and private mode management	✓	✓	✓	✓	✓
Call initiation:					
• From Alcatel-Lucent OmniPCX Communication Server extension phone number	✓	✓	✓	✓	✓
• From smart mobile phone local contact list	✓	✓	✓	✓	✓
• Through the attendant	✓	✓	✓	✓	✓
• From remote corporate directory		✓*			
Access to business voice mail	✓	✓	✓	✓	✓
Call forwarding:					
• Immediate	✓	✓	✓	✓	✓
• To business voice mailbox	✓	✓	✓	✓	✓
• To personal assistant	✓	✓	✓	✓	✓
• Status	✓	✓	✓	✓	✓
Dual or mono ringing**	✓	✓	✓		
In-Conversation services	✓	✓	✓		
Dual mode – cellular and Wi-Fi			✓***		

* BES infrastructure needed

** "Dual" means both fixed and mobile phones ring. "Mono" means only fixed phone rings. Feature availability from OmniPCX Enterprise Communication Server, Release 9.0 or newer version.

*** Manual handover control from Wi-Fi to cellular

Mobile device requirements: refer to the device white list (list of smart phones tested with ACE / MCE) which is available on the Alcatel-Lucent Business Partner Web Site
Supported languages for Nokia and Windows Mobile: Chinese (simplified Chinese), Danish, Dutch, English US, Finnish, French, German, Italian, Norwegian, Portuguese, Spanish, Swedish

Supported languages for BlackBerry: English US, French, German, Portuguese, Spanish